|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| |  |  | | --- | --- | |  |  | | **Project Status Report**  Initiative-32: Adjust UAC setting in Win 10 PCs  As of 09/01/2021 | **Project Manager:** Marty Feldmann  **Project Sponsor:** Catherine Wild |

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Initiative Number: 32** | | **ETSC Priority:** N/A | | **Project Scheduled Completion Date:** 10/15/2021 revised | | | **Project Lifecycle:**  [Lifecycle] | |
| **Project Description:** ITSEC requests elevation of UAC - User Account Control (UAC) helps prevent malware from damaging a PC and helps organizations deploy a better-managed desktop. With UAC, apps and tasks always run in the security context of a non-administrator account, unless an administrator specifically authorizes administrator-level access to the system. UAC can block the automatic installation of unauthorized apps and prevent inadvertent changes to system settings. | | | | | | | | |
| **Scope:** | **GREEN = No issues** | | **Schedule:** | | **On hold pending completion of DTech 2FA rollout (est. 9/10/21).** | **Resources:** | | **Allocated to other projects – higher priority** |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Milestones** | **Start Date** | **Schedule End Date** | **Actual**  **End Date** | **% Complete** | **Actions/Comments** |
| Group Policy and test environment preparation - ITOPS | 07/09/20 | 07/23/20 | 07/29/20 | 100% | Tina is the primary for the ITOPS team on UAC elevation and the group policy environment configuration. |
| IT Tech Team evaluation and testing | 07/09/20 |  |  | 100% | This phase of testing revealed little in the way of normal work task interruptions. ArcPad was shown to present problems |
| ArcPad batch file import testing – asses performance at level 3 and 4 | 13/11/20 |  | 04/11/20 | 100% | Tested multiple UAC levels with no change. Techs worked with Louella to see if any workarounds for the download existed. There are none at this time. These users will require exemption from UAC elevation |
| UAT – User test group test and evaluation | 08/10/20 | 10/18/20 | 12/06/20 | 100% |  |
| Review test results and prepare implementation rollout plan | 12/06/20 |  |  | 25% | UAT testing came back with favorable results. Customer complaints and problems with the elevation were minor, excluding the ArcPad file import. The ArcPad import users will need to be exempted |
| Final Group Policy rollout configuration |  |  |  |  | This will be completed by Tina Cady from the ITOPS team |
| ITSEC review of test results and rollout plan |  |  |  |  |  |
| Production Rollout of elevated UAC |  |  |  |  |  |

| **IT Task #** | **Completed Tasks This Reporting Period** | **Planned Tasks for Next Reporting Period** | |
| --- | --- | --- | --- |
|  |  | |  |

|  |  |  |  |
| --- | --- | --- | --- |
| **Key Risks** | **Probability** | **Impact** | **Status** |
| No Risks Identified | High | Low |  |
|  | Realized | Low |  |

|  |  |  |  |
| --- | --- | --- | --- |
| **Key Issues** | **Impact** | **Priority** | **Status** |
| ArcPad batch file import (SASD) | Major | High | The nightly batch file import, which runs in three stages, is incompatible with any elevation in UAC. At present there are no fixes or workarounds available. It has been determined that users running this import will need to be excluded from the UAC elevation |